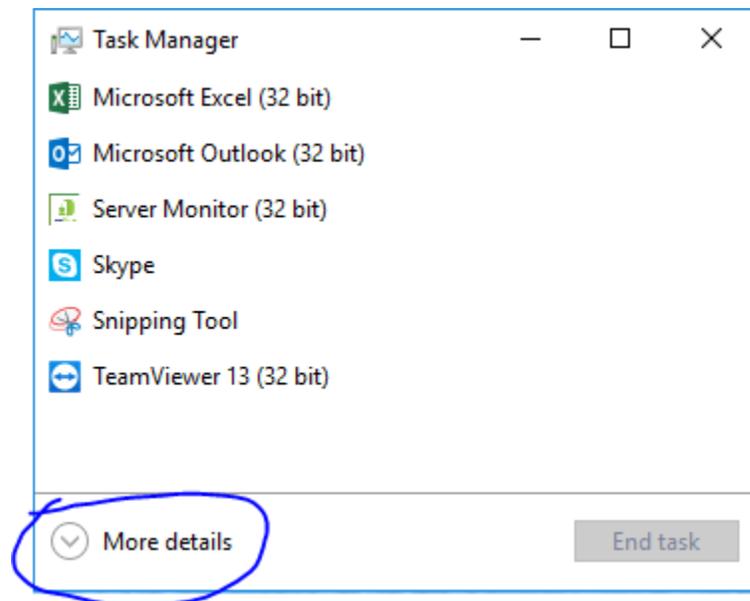


Open the task manager in windows, if there are not multiple tabs click more details and select the tab services.



Select the Services tab then click on the column heading Name to sort alphabetically then scroll down the list and look for AxtraxNG Server then MSSQL\$VERITRAX as shown, if either status is stopped or is blank, right click on it and select start.

Task Manager

File Options View

Processes Performance App history Startup Users Details **Services**

Name	PID	Description	Status	Group
LSM	560	Local Session...	Running	DcomLaunch
MapsBroker		Downloaded ...	Stopped	NetworkServi...
MessagingService		MessagingSe...	Stopped	UnistackSvc...
MessagingService_e73bb59		MessagingSe...	Stopped	UnistackSvc...
MozillaMaintenance		Mozilla Maint...	Stopped	
MpsSvc	4028	Windows Def...	Running	LocalService...
MSDTC		Distributed Tr...	Stopped	
MSISCSI		Microsoft iSC...	Stopped	netsvcs
msiserver		Windows Inst...	Stopped	
MSSQL\$SQL2005	340	SQL Server (S...	Running	
MSSQL\$SQL2008		SQL Server (S...	Stopped	
MSSQL\$SQL2008R2A		SQL Server (S...	Stopped	
MSSQL\$SQL2012		SQL Server (S...	Stopped	
MSSQL\$VERITRAX	14212	SQL Server (V...	Running	
MSSQLServerADHelper		SQL Server A...	Stopped	
MSSQLServerADHelper100		SQL Active Di...	Stopped	
NaturalAuthentication		Natural Auth...	Stopped	netsvcs
NcaSvc		Network Con...	Stopped	NetSvc
NcbService	1212	Network Con...	Running	LocalSystem...
NcdAutoSetup	3080	Network Con...	Running	LocalService...
Netlogon		Netlogon	Stopped	
Netman		Network Con...	Stopped	LocalSystem...
netprofm	2500	Network List	Running	LocalService

^ Fewer details | Open Services