



How to set up Email Notification on AxTraxNG

AxTraxNG support email notification using SMTP account for cases like event notification and reports, to set email notification please follow the steps in this article.

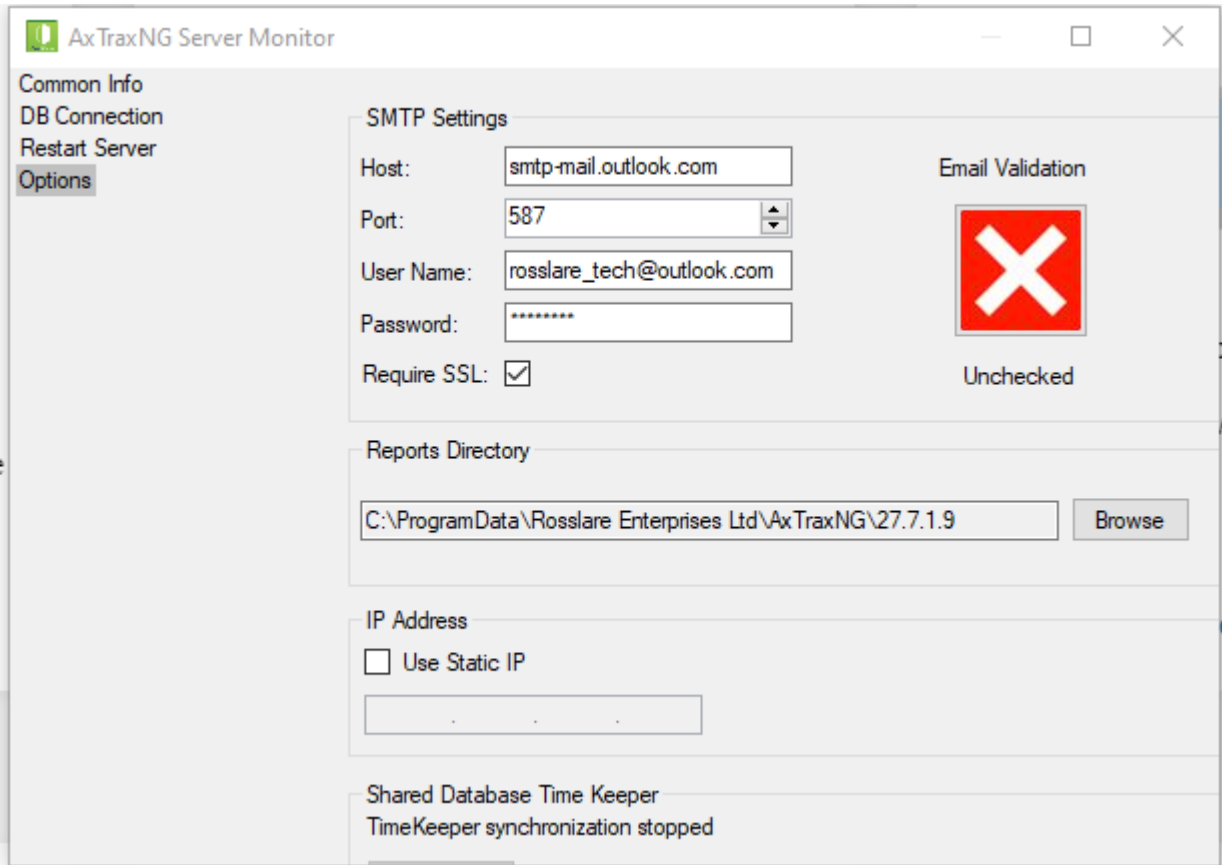
Setting SMTP account:

1. In AxTraxNG server monitor Go to Option Section:

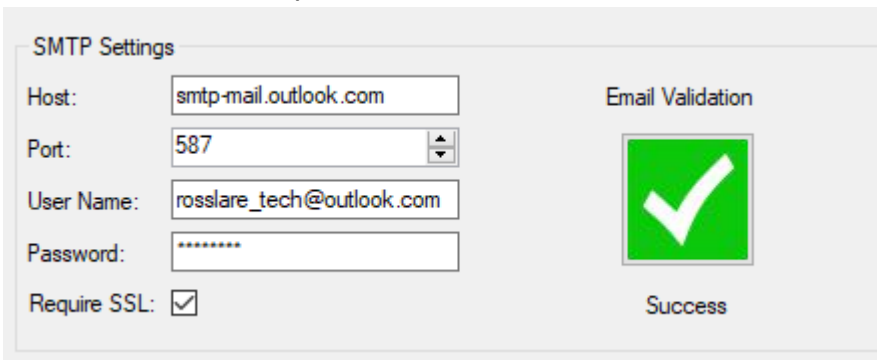
The screenshot shows the 'AxTraxNG Server Monitor' application window. The 'Options' section is selected in the left sidebar. The main content area is divided into several sections:

- SMTP Settings:** Includes fields for Host, Port (set to 25), User Name, and Password. There is a 'Require SSL' checkbox which is unchecked.
- Email Validation:** Features a red square icon with a white 'X' and the text 'Unchecked' below it.
- Reports Directory:** Contains a text box with the path 'C:\ProgramData\Rosslare Enterprises Ltd\AxTraxNG\27.7.1.9' and a 'Browse' button.
- IP Address:** Includes a 'Use Static IP' checkbox which is unchecked, followed by a text box for the IP address.
- Shared Database Time Keeper:** Shows the status 'TimeKeeper synchronization stopped'.

2. Set the Hostname, Port, User Name, password and id the account requires SSL:



3. Click the "X" to verify connection to SMTP server:



Configuring Email notification on AxTraxNG

1. Go to Tools, Option and select the email notification Tab:

Options

General User Custom Fields Custom Operations **Email Notifications** Company Details

Enabled

Recipients

Events

Access Granted - Any User Access Granted - Selected User

Access Denied - Any User Access Denied - Selected User

Alarms * Enable notifications for a user on a user form

Panel Connection Issues

OK Cancel

2. Make sure this section is enabled, Type the email Recipients and the required events to be sent as notifications:

Options

General User Custom Fields Custom Operations **Email Notifications** Company Details

Enabled

Recipients

mickey.markovits@rosslaresecurity.com

Events

Access Granted - Any User Access Granted - Selected User

Access Denied - Any User Access Denied - Selected User

Alarms * Enable notifications for a user on a user form

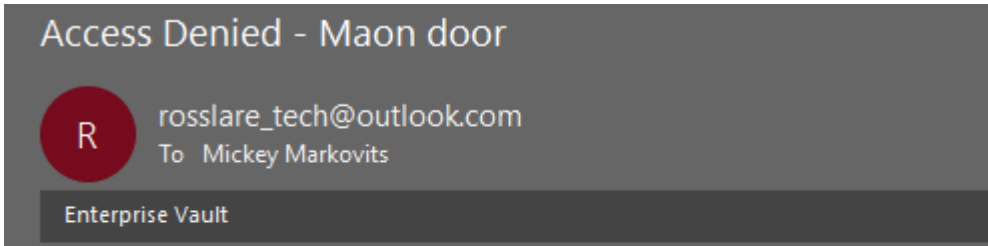
Panel Connection Issues

OK Cancel

3. To add more than 1 recipient use semicolon ";"

4. Click OK to save setting.

This is a sample of Email Notification:



Event Description: Access Denied - Unknown code (Primary Reader Type)

Date: 17/05/2020 8:26:06

Description: Maon door

<https://support.rosslaresecurity.com/portal/en/kb/articles/how-to-set-up-email-notification-on-axtraxng>